

RFQ #2023-08 DD Residential -Quarterly Janitorial Bid Meeting

Questions and Answers

1. Explain deep cleaning process?
 - The 1st initial cleaning will need deep cleaned.
2. Will cleaning take place in the presence of the clients?
 - No , Clients are usually not there during the day .
3. When will the background check take place?
 - Background check will take place once the Bid has been awarded the company.
4. How long should we clean?
 - To be determined on the current condition of area or space.
5. How long does it take to clean home?
 - To be determined on the current condition of area or space.
6. Are we looking for an experienced company who has been cleaning for years?
 - No, we are open to all levels and years of experience, not limited to how long you have been cleaning.
7. Is there any room for the us to store our cleaning materials etc.?
 - No, there is no storage space for the vendor. Please bring and take your supplies with you daily.
8. Will we be provided cleaning supplies?
 - We will provide toilet paper, napkins etc., ONLY to be used for replenishing after areas or spaces that has been cleaned or out.
9. How are the homes set up?
 - They are traditional homes with standard kitchen, bathroom four bedroom, with the dining room set up as an office. The setup is your typical ranch home. Where two homes have two levels.
10. What is the square footage of the homes?
 - The details/floor plans will be added to the website for review, and we will provide copies today.
11. Will we be required to clean up the client's area?
 - No
12. Is the pricing monthly or annually?
 - The pricing is per quarter.

13. Will we be required to “Green clean “?
 - No, commonly used cleaning products are acceptable.
14. What type of cleaning will be required for clients with allergies?
 - As of date there are no known allergies that our clients have.
15. When does the Bid close?
 - October 2,2023 at 3pm. Also please reference our website.
16. What is the Budget?
 - It is open for discussion. We have not determined but will compare pricing from each bidder.
17. Will we need to clean upon request?
 - Yes, there will be occasions where we will need to schedule special cleaning outside of the regular cleanings.
18. Will linens be provided?
 - Yes, linen is provided for the clients but you all won't have to change their linens, the care giver would do that.
19. Will we be required to clean any other areas?
 - You will only clean as per the contract states. You may be asked by Larry to clean on occasion out of the normal cleaning, then it would be a separate invoiced cleaning.
20. How many clients are per home?
 - There are usually 3-4 clients that live there.
21. How do we get into the homes to start cleaning?
 - There is always someone there to that has access to open the door etc.